



PAE Design & Facility Management

Facility Management Service

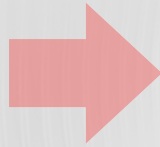


Professional Facility Management Services For Commercial & Retail Clients



Maintenance Problems?

1. Delayed response for emergencies, equipment breakage
2. Process of work orders, invoices are not clear
3. Not satisfied with quality of services
4. No solid plans for maintenance
5. Too many vendors to manage
6. Language barrier for reporting in English



PAE Total Maintenance

1. Reliable service with 50 years of experience and a superb network
2. Specialized system to manage data for work orders and history
3. Cleaning service standard and quality control
4. Customer service satisfaction survey. Customized services according to client's request
5. Vendor management
6. Bilingual staff

Help Desk

Once the PAE Help Desk Advisor understands the problem and the urgency, we will arrange for servicing. Web-based work orders can be created and saved as data for reference. We will also keep you informed with a complete bilingual reporting.

1. Response to all repair requests with one phone call.
2. Formal reporting / quick estimate
3. Data management
4. Invoice management



PAE Case Studies

Company A	BEFORE PAE	AFTER PAE
World renowned Computer company	<ol style="list-style-type: none"> 1. No facility management company for company A in Japan 2. No bilingual company to communicate with U.S 	<ol style="list-style-type: none"> 1. PAE is a worldwide management company with local preserve 2. Formal bilingual reporting 3. Full QC / Specs 4. 24 Hours Help Desk
Company G	<ol style="list-style-type: none"> 1. No plans for regular maintenance 2. No cost savings initiative 3. No manual for operating equipment 	<ol style="list-style-type: none"> 1. Periodical maintenance/inspection 2. Cost Management 3. Manual for proactive/preventative process
Company D	<ol style="list-style-type: none"> 1. No cost savings initiative 2. No cost database 3. Too many vendors 	<ol style="list-style-type: none"> 1. Cost Management 2. Database 3. Vendor Management 4. Risk Management



Client List

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| ABB Gadelius
ABN Amro Securities Japan Ltd.
AIG Companies
American Express International
American Malls International Japan
American Management Association
Amway Japan
Aozora Bank
Apple Computer, Inc.
Avon Products Co., Ltd.
Baker & McKenzie Japan
Banana Republic Japan
BEA Systems Japan Ltd.
Belgian Embassy
Boeing Corporation
Bristol - Myers Squibb K.K.
British Airways
British School in Tokyo
Capital Servicing
Cathay Pacific Airways
Chanel K.K.
Chase Manhattan Bank N.A.
Chevron Texaco
Credit Suisse First Boston (Asia)
Delta Airlines | Embassy of the Republic of Singapore
Embassy of Switzerland
Embassy of United States
ESSO Sekiyu K.K.
Gap Japan K.K.
General Motors Japan
Godiva Japan, Inc
Gucci Group Japan Limited
Halifax K.K.
Heinz Co., Japan
Helene Curtis
Hong Kong Shanghai Banking Corp.
Halifax Associates
Infineon Technologies K.K.
ING Barings N.V.
Intel Japan K.K.
International Flavors and Fragrances
International Monetary Fund
IKE A Japan K.K.
J-Phone
Japan Baptist Mission
Jardine Fleming Securities Ltd. | Jardine Matheson K.K.
Kokuyo
Lam Research Co., Ltd.
Land's End Japan K.K.
Lehman Brothers Japan Inc.
Livedoor Inc.
L'Oreal Japan K.K.
LSI Logic Japan Semiconductor
Manufacturers Hanover Trust Co.
Max Factor International
Microsoft Co., Ltd.
Morrison & Foerster LLP
Northwest Airlines
Nihon Motorola K.K.
Nihon Parametric Technology K.K.
Nihon Schering K.K.
Nike Japan Corporation
Nissha Printing Co., Ltd.
Northwest Airlines
Olympia
Pfizer Pharmaceuticals, Inc.
Prada Japan Co., Ltd.
Prudential Asset Management Japan
Prudential Financial Advisors Securities
Qantas Airways | Reebok International, Ltd.
Rothschild Japan K.K.
Royal Netherlands Embassy
Sitel Japan K.K.
Sony Pictures Television Japan
South African Marine Corp.
Sun Microsystems K.K.
Technovox Japan
Teradyne K.K.
The American School in Japan
The Disney Store Japan, Inc.
Tokyo American Club
Tokyo Union Church
Turner International Japan Inc.
United Airlines
Warner Brothers Japan Inc.
Warner Lambert K.K.
Yokohama International Port |
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PAE HISTORY

Established in Tokyo in 1955, PAE Design and Facility Management has evolved into one of the most progressive providers of both Architectural Design and Facility Services in Japan.

By combining contemporary global best practices and methodologies with the deep understanding of Japan that we have gained over the last 50 years, PAE is uniquely qualified to successfully serve both Japanese and foreign companies operating in Japan. PAE's value adding approach to our work focuses on our ability to thoroughly understand our clients' needs and then tailor our wide variety of expertise and services in response.

WorldWide PAE Group

Pacific Architects & Engineers Inc. Los Angeles, USA	PA&E Government Services US Armed Forces
PAE Design & Facility Management Tokyo, Japan	Germany Spain Italy
PA&E Singapore Oil Industry O&M Australia New Zealand Indonesia Thailand	Korea Japan PA&E Government Services UN PKO
PA&E Government Services State Department China Russia OSCE Afghanistan Vietnam	Congo Sierra Leone Liberia East Timor Sudan

